

Frequently Asked Questions

Q. Why choose Griffith Smith Farrington Webb LLP?

A. We offer a bespoke and personal service that is rarely found at large-scale firms. We pride ourselves on keeping our clients updated and informed, and our specialism in personal injury and clinical negligence ensures you get the outcome you deserve from your claim.

Q. What can I claim for and how much will I get?

A. You will be compensated for the injuries and losses that arise out of a third party's negligent act. This may include compensation for pain, suffering and discomfort, as well as for any temporary or permanent disability. If you have lost any pay, find that your ability to do your job has been affected, or if you have incurred travel, medical or other expenses, then you will be entitled to claim for your financial losses as well.

Q. How long will it take?

A. This depends on a number of things, including the severity of your injury, how long it takes to recover, and whether or not the other party agrees to settle the claim. Even the quickest of claims takes several months to complete. Naturally, we aim to get your compensation to you as quickly as possible.

Q. What will it cost?

A. We believe many people are afraid of approaching a solicitor because they are worried about the cost. But the initial interview will cost you nothing and we will give you honest advice about your options, including 'No win/No fee' agreements.

Q. How long do I have to make a claim?

A. The simple answer is that you have three years from the accident, injury or negligence in which to bring a claim, that is, to issue court proceedings. There are exceptions, however, and these will depend on the specific facts of your case. We will of course advise you accordingly.

Q. Will I have to go to court?

A. The vast majority of cases are settled without the need to go to court and usually only reach that stage if a settlement can't be reached out of court. If, however, it does prove to be necessary in your case, we have considerable experience in court settings and will support you all the way.

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Frequently Asked Questions - continued

Q. What if my child has been injured?

A. If it is a child that has had an accident or has been injured, then he or she can still make a claim. A parent, guardian or carer will usually deal with the claim on the child's behalf. For the child's protection, any settlement reached must be approved by a judge and the compensation is invested until the child is 18.

Q. What if I am to blame?

A. If you are entirely to blame, then you will probably not be able to make a claim. But you may still be able to claim if you were only partly responsible for the accident or injury.

Q. What if I already have solicitor but am not happy?

A. You can change your solicitor at any stage if you are not happy. If your Solicitor is acting for you on a 'no win, no fee' agreement, they will usually be able to transfer your file to a new solicitor, provided your new solicitor agrees to recover their costs at the end of the case.

Q. Is there anything I need to do?

A. It will assist us with your claim if you keep a record of all expenses you've incurred as a result of the accident or negligence (including relevant receipts or invoices). If your wages are affected, then please keep all your payslips. It would also be useful if you kept a diary recording any visits to doctors, hospital, dentists, physiotherapy, etc and a record of your symptoms.

What should I do next?

Call Jenny Ray today on **01273 384 001** or by e-mail j.ray@griffithsmith.co.uk or complete our online enquiry form.